



Eligibility Criteria

Who We Can Support - and How We Decide

We want every placement at Life With Support Housing Association to be the right fit — for the individual, for our community, and for the safety and success of everyone involved.

Below is a breakdown of who we can support, who we can't, and what we'll need to know before accepting a referral.

We Support Individuals Who Are:

- **18 years or older**
- In **recovery from substance misuse** or committed to beginning recovery
- Recently released from **prison or a structured programme**
- Homeless or at risk of homelessness
- Willing to engage with support (keyworker sessions, check-ins, etc.)
- Eligible for (or in receipt of) **Housing Benefit**

We consider referrals from:

- Probation officers
- Drug and alcohol teams
- Social workers
- Housing officers
- Community mentors
- Self-referrals (with professional endorsement)



We Cannot Currently Support Individuals Who:

- Are under the age of 18
- Have **untreated** severe mental health conditions that pose a risk to themselves or others (e.g., active psychosis with no medication)
- Have a recent history of **arson, high-risk violence, or sexual offences**, unless being actively managed under MAPPA with multi-agency agreement
- Refuse to engage with house rules, particularly regarding safety, substance use, and respect for others
- Require 1:1 or 24/7 in-person supervision (our model is supported housing, not residential care)

What We Need for an Application

Before someone can be considered, we'll ask for:

- Completed referral form
- Recent **risk assessment** (e.g., OASys, MARAC info if relevant)
- Any available **care/support plans**
- Licence conditions (if on probation)
- Basic ID or benefits letter (if available)

We assess each case on an individual basis - **we don't operate on tick-box culture**, but we do have clear safeguarding responsibilities.

Our Approach to Risk & Relapse

We know that recovery isn't linear. We **do not exclude residents for a single relapse**, but we will act swiftly if the safety of others is compromised.



- We manage risk with **in-house planning**, not eviction-first policies.
- Every resident has a **keyworker** and a personalised support pathway.
- Where needed, we coordinate with probation, recovery services, and other professionals to stabilise the individual before considering move-in.

Still Unsure?

If you're not sure whether someone is eligible, or you're dealing with a complex case, give us a call. We'd rather have a conversation than turn someone away unnecessarily.

 referrals@lifewithsupport.com

 07466 567770