



Safeguarding & Compliance

Doing It Properly - Because Lives Depend on It

At Life With Support Housing Association, we don't cut corners - because the people we support can't afford for us to.

We work with vulnerable individuals, often in recovery or coming out of the criminal justice system. That means **safeguarding isn't a policy – it's our daily practice**. We operate with clear procedures, staff training, external accountability, and a commitment to doing what's right - even when no one's watching.

Our Safeguarding Approach

- **All staff and keyworkers are DBS-checked** (enhanced level)
- **Mandatory safeguarding training** for all staff and contractors
- Clear **Safeguarding Policy & Reporting Protocols**
- Regular internal case reviews for high-risk residents
- Partnership working with local safeguarding teams, MAPPA panels, and probation officers

We take disclosures seriously. If a resident reports abuse, risk, or exploitation - we act fast, document it properly, and involve the right services.



Our Legal & Regulatory Responsibilities

We are fully compliant with:

- **Housing Benefit Exempt Accommodation standards**
- **Health & Safety at Work Act 1974**
- **The Care Act 2014** (where applicable)
- **GDPR and Data Protection regulations**
- **HMO licensing and property standards** in all local authority areas where required

Our properties are regularly inspected and meet all relevant:

- Fire safety requirements (including alarms, extinguishers, evacuation plans)
- Electrical and gas safety checks (certificates held and updated)
- HMO-specific standards on space, occupancy, and condition

Key Documents Available On Request

We provide partner organisations, local authorities, and funders with:

- Safeguarding policy
- Complaints and whistleblowing policy
- Risk management framework
- Fire risk assessments and safety certificates



- Staff and contractor vetting policy
- Insurance documents

Internal Governance

- **Incident logbooks** kept in each property
- **Regular staff supervision** and escalation procedures
- **Monthly reviews** of safeguarding concerns
- **Audit trail** for all actions taken regarding risk, eviction, or emergency placements

External Oversight

We actively work with:

- Local authority safeguarding teams
- Probation and CRC services
- Drug & alcohol teams (e.g., CGL, Turning Point)
- Third-party partners and charities who co-support residents

We welcome external inspections, reviews, and collaborative problem-solving.

Concerns or Questions?

Whether you're a professional, a resident, or a concerned family member - if you've got a safeguarding concern, don't stay silent.

 safeguarding@lifewithsupport.com

 07466 567770 (ask for a senior team member)

